



Christy Gray
VP, Employee Relations

100 CenturyLink Dr
Monroe, LA 71203
(318) 388-9630
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March 19, 2014

Laura J. Roberts
Rapid Response Coordinator
Community Colleges and Workforce Development
255 Capitol Street NE
Salem, OR 97310

Dear Ms. Roberts:

Enclosed you will find a notice to governmental agencies required by the Worker Adjustment and Retraining Notification Act. Should you have any questions please call me at (318) 388-9630.

Sincerely,

A handwritten signature in blue ink that reads "Christy Gray".

Christy Gray
VP, Employee Relations

Enclosures

cc: Mayor Gary Wheeler
411 West 8th Street
Medford, OR 97501

NOTICE TO GOVERNMENTAL AGENCIES REQUIRED BY THE WORKER ADJUSTMENT AND
RETRAINING NOTIFICATION ACT
(29 U.S.C. Section 2101, et seq.)

The entity at which a plant closing will occur is CenturyLink Medford Customer Contact Sales & Service Center. The location is 1321 Center Drive, Medford, OR.

1. The Company official to contact is:

Ellie Long
Lead HR Business Partner
359 Bert Kouns Ind Loop
Shreveport, LA 71106
Telephone (318) 683-2019
Facsimile (318) 683-3476
email: ellie.long@centurylink.com

2. The plant closing will be permanent.
3. Regular, represented employees will have the opportunity to search for other jobs within CenturyLink, and/or will be provided severance benefits. Non-represented employees will have the opportunity to search for other jobs within CenturyLink, and/or will be provided severance benefits and will be eligible for outplacement services. The first date on which an affected employee will be involuntarily separated from employment is June 6, 2014 and thereafter it is anticipated separation from employment by affected employees will occur in the following manner: periodically through the end of June, 2014.
4. Attached hereto is Exhibit A which contains the job titles of positions to be affected and the number of affected employees in each job classification.
5. "Bumping rights" outside of defined force adjustment pools do not exist.
6. These employees are not represented by a union.

EXHIBIT "A"

Reduction Number	Job Title	Location
1	COORDINATOR 1	Medford
1	COORDINATOR 2	Medford
1	INBOUND SALES & CARE REP - TEMPORARY	Medford
82	INBOUND SALES & CARE REPRESENTATIVE I	Medford
1	MGR CENTER SALES & CARE	Medford
14	SALES & CARE REP III	Medford
1	SPECIALIST 2	Medford
1	SR CENTER SUPPORT ANALYST	Medford
2	SUPV ASSOCIATE - CONSUMER SALES	Medford
6	SUPV INBOUND SALES & CARE	Medford
1	SUPV RESOURCE ALLOCATION	Medford
1	TRAINER I	Medford
2	TRAINER II	Medford